

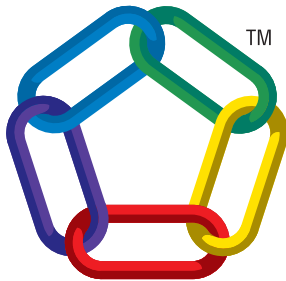
OUR TOTAL GRAPHICS SOLUTION

Our finished graphic brands: 3M™ MCS™ Graphics, 3M™ Scotchprint™ Graphics and 3M™ FloorMinders™ Graphics, carry the 3M™ MCS™ Warranty—an integral part of the brand promise that stands behind them:

3M promises a total graphics solution that provides high impact and message consistency from one application to the next by delivering products and systems that create graphics of unsurpassed consistency, reliability and durability, which are backed by the industry's most comprehensive warranty and support.

This document is your summary of the definitions and general provisions of the MCS™ Warranty.

Worldwide 3M™ MCS™ Warranty



3M™ MCS™ Graphics
3M™ Scotchprint™ Graphics
3M™ FloorMinders™ Graphics

This symbol certifies that your graphic has been produced using only 3M matched components and is protected by the 3M™ MCS™ Warranty—the most comprehensive warranty in the industry.

3M™ MCS™ Graphics

3M™ Scotchprint™ Graphics

3M™ FloorMinders™ Graphics

3M Image Graphics

The 3M™ MCS™ Warranty

3M designs, formulates, manufactures or selects each of its Commercial Graphics Division products for optimum performance and compatibility.

The 3M commitment to quality in each product is the foundation for the coverage we provide in our MCS™ Warranty. 3M warrants that Scotchprint™ Graphics,

MCS™ Graphics and FloorMinders™ Graphics made

using 3M manufactured or selected products and fabricated according to our recommendations

by Authorized Graphics Manufacturers,

Fabricators or Screen Printers, will perform

as stated in the applicable Product Bulletin.

A Quality Promise from 3M

3M's Matched Component System promises the consistent image quality and durability you need to build a brand image. And 3M backs up that promise with the most comprehensive warranty in the Image Graphics market.

When you choose 3M's Matched Component products for CAD/CAM production, screen printing, or 3M™ Scotchprint™ Graphics, you'll know that every component has been designed, developed, tested and manufactured for superior performance and total compatibility. The result is a range of perfectly balanced products that print, cut and apply consistently.

With 3M Matched Component products you can create graphics that meet your needs, from short-term promotional to long-term durable applications.

Inside...

Our Special Finished Graphics Warranties for your product.

Each of these special Finished Graphics Warranties provides additional information that further explains the MCS™ Warranty for specific applications. Please take time to examine them.

To support the MCS Warranty, 3M provides Product and Instruction Bulletins that specify the required products and procedures to produce warranted, finished graphics, as well as technical service and sales support.

In the United States Information is available without charge by calling our toll-free Fax-on-Demand telephone number: 1-800-364-0768. For technical assistance call 1-800-328-3908. For general information or to be connected to a 3M Commercial Graphics Division sales representative, call 1-800-374-6772.

Worldwide International customers can access the Fax-on-Demand system by calling 650-596-4460. For technical information or general assistance, please call the 3M subsidiary in your country.

Internet If you prefer, please visit our website at www.3M.com/imagegraphics.

The Most Comprehensive Graphics Warranty in the Industry

Our finished graphic brands, MCS™ Graphics, Scotchprint™ Graphics and FloorMinders™ Graphics, carry the MCS™ Warranty—an integral part of the brand promise that stands behind all 3M graphic brands.

THIS IS A WORLDWIDE BRAND PROMISE. HOWEVER, SPECIFIC WARRANTY TERMS MAY VARY BY REGION, PRODUCT AND APPLICATION. SEE THE SPECIFIC WARRANTY DOCUMENT OR 3M PRODUCT BULLETIN THAT PERTAINS TO YOUR SITUATION, OR CONTACT YOUR LOCAL 3M SALES REPRESENTATIVE.

Specific Provisions

What is covered? The MCS Warranty covers:

- Manufacturing defects such as visual or hidden defects, material defects which interfere with printing, clear coating, drying, cutting or pre-masking;
- Excessive fading, discoloration, crazing, peeling, gloss changes or blistering;
- Excessive dimensional change or loss of adhesion that makes the graphic visually unacceptable (as determined by customary industry standards) when viewed from the intended viewing distance.

About Graphic Appearance: As graphics age, natural weathering occurs causing, over time, a gradual reduction in gloss, slight color changes, some lifting of the graphic at the edges or around rivets, and ultimately a minor amount of cracking. These changes are not evidence of product failure and are not covered by the MCS Warranty.

Individual Limited Product Warranties: In addition to the MCS Warranty, 3M warrants that each individual product will perform according to its written specifications and for the defined applications or uses stated in the applicable 3M Product Bulletin.

Use of Other Products: Because 3M does not control the specifications, manufacture or quality of other manufacturers' products, unless expressly stated otherwise in the applicable 3M Product Bulletin, 3M does not warrant the graphic quality or durability of finished graphics or the compatibility with 3M materials when made with other manufacturers' products. If non-3M products are used, the graphics manufacturer is responsible for and assumes all liability or risk of loss in connection with the testing and performance of the products or combination of products to be used.

MCS Limited Remedy and Adjustments

Materials: For any 3M product intended for the Image Graphics market which does not meet the above warranty, upon timely notification, 3M's sole responsibility, and purchaser and user's exclusive remedy shall be, at 3M's option, that 3M will (A) refund the full purchase price of all 3M materials used to produce the graphic, or (B) replace all 3M materials consumed in the manufacture of graphics.

Labor: For certain products and applications, 3M may provide labor coverage for removal, remanufacture and reapplication of failed graphics. Please see appropriate 3M Product Bulletins or your 3M sales representative for full details and a list of products for which this provision applies.

Removability: 3M warrants that graphics sold as removable will within the time period and condition stated in the applicable Product Bulletin be able to be removed with less than 30 percent of the adhesive remaining. Coverage for this feature of the MCS Warranty is expressly conditioned upon: (A) use of 3M's recommended removal methods; and (B) notification to 3M no later than five business days after the attempted removal so that 3M may assist in or verify the removal method.

IN THE EVENT THAT ANY GRAPHIC CANNOT BE REMOVED WITHIN THE TERMS OF THIS WARRANTY, PURCHASER OR USER'S EXCLUSIVE REMEDY WILL BE THAT 3M WILL REIMBURSE THE DOCUMENTED COSTS ACTUALLY INCURRED THAT ARE OVER AND ABOVE THE ANTICIPATED, NORMAL REMOVAL COSTS. THE AMOUNT OF REMOVAL COST REIMBURSEMENT MUST BE APPROVED IN ADVANCE BY 3M.

Reflective Sheeting: 3M Commercial Graphics Division is proud to offer the same MCS Warranty provisions when Scotchlite™ reflective sheeting is used for fleet use (truck, tractor, trailer, van and automobile applications). For non-fleet applications, please refer to the table at the end of this brochure.

Notification and Claim Procedure

To make a warranty claim, provide the following information in writing to your 3M sales or customer service representative or use 3M's direct complaint system form:

- Product name and lot numbers
- Brief description of processing conditions used
- Installation date and name of installer
- Location of installed graphics
- Description of the problem
- Additional information or samples requested by 3M to help us understand your claim

To be eligible for adjustment, 3M must receive notice within ninety (90) days after the reason for the claim was discovered.

Warranty Terms and Limitations

Each of the warranties and limited remedies stated in this Worldwide MCS Warranty Bulletin (including those stated in application specific Supplementary Bulletins) is subject to the following terms and limitations:

Intended Applications: These products are intended only for use by professional users for the specific applications and in the combinations described in 3M's Product and Instruction Bulletins. For any other use or application, the user is responsible for determining the suitability of the product and is responsible for any and all risk or liability associated with that use or application.

Product Misuse: 3M shall have no obligation with respect to any product that is used contrary to 3M's instructions or limitations stated in applicable written Product or Instruction Bulletins, or that is modified or damaged through misuse, abuse, accident, neglect or mishandling by Purchaser or any other person.

FAILURE TO FOLLOW THE INSTRUCTIONS CONTAINED IN 3M'S PRODUCT AND INSTRUCTION BULLETINS WILL VOID ALL WARRANTIES AND LIMITED REMEDIES.

Modifications to Warranties and Limited Remedies:

The warranties and limited remedies stated herein may not be modified except in writing and must be signed by the authorized 3M sales manager for the country in which the products are sold.

Possible Different or Additional Remedies by Fabricator:

Your graphics manufacturer may offer, on its own behalf, different or additional graphic warranties or remedies (e.g., costs to remake or reinstall). Ask your graphics manufacturer if additional terms or benefits are available.

Limitation of Warranty: The warranties stated in this document and the Special Finished Graphics Warranty bulletins are exclusive and are made in place of any and all express or implied warranties or conditions, including any implied warranty of **merchantability** or fitness for a particular purpose, or any industry practice or custom or trade usage.

Limitation of Remedies and 3M Liability: EXCEPT AS SPECIFICALLY STATED IN THIS WARRANTY OF PRODUCTS DOCUMENT, 3M SHALL NOT BE LIABLE FOR ANY OTHER COST, LOSS OR LIABILITY IN ANY WAY RELATED TO THE PERFORMANCE, USE OR INABILITY TO USE ANY OF THE PRODUCTS. 3M also shall not be liable for any direct, indirect, special, or consequential damages of any kind, including loss of profits, revenue or business resulting from or in any way related to the 3M Commercial Graphics products. This limitation applies regardless of the legal theory upon which damages are sought. The remedies offered by 3M are intended to compensate Purchaser only for any non-conforming products or the amount paid by purchaser (except as otherwise specifically set out in this document). As a condition of sale, Purchaser agrees that the remedies set out in this Bulletin are exclusive and may not fail of their essential purpose.

Reflective Sheeting Non-fleet Use:

3M will replace the 3M products consumed in the manufacture of the graphics on a pro-rated basis, according to the following adjustment schedule:

Total Warranty Period (refer to Product Bulletin)	Full Replacement (Months)	Pro Rata Replacement Period (Months)	Monthly Reduction in Allowance
7 Yrs. (84 Mos.)	52	53-84	1/32
6 Yrs. (72 Mos.)	44	45-72	1/28
5 Yrs. (60 Mos.)	36	37-60	1/24
4 Yrs. (48 Mos.)	30	31-48	1/18
3 Yrs. (36 Mos.)	24	25-36	1/12
2 Yrs. (24 Mos.)	18	19-24	1/6
18 months	12	13-18	1/6
12 months and Less	Full Replacement		

A pro rata replacement of any defective materials for failures occurring after the full replacement period but before the total warranty period expires will be based on the number of full months elapsed prior to the date on which the defect was reported to and confirmed by 3M. Replacement products are warranted for the remaining warranty period of the products replaced. No adjustment will be made for any graphics used longer than the applicable warranty period.



Commercial Graphics Division

3M Center, Building 220-6W-06
 P.O. Box 33220
 St. Paul, MN 55133-3220 USA
 General Info. 800-374-6772
 Technical Info. 800-328-3908
 FAX 651-736-4233

3M Canada

P.O. Box 5757
 London, Ontario
 Canada N6A 4T1
 800-265-1840
 FAX 519-452-6245

Fax-on-Demand 800-364-0768
www.3M.com/imagegraphics

3M México, S.A. de C.V.

Av. Santa Fe No. 55
 Col. Santa Fe, Del. Alvaron Obregón
 México, D.F. 01210
 52-5-626-0400
 FAX 52-5-728-2299

3M Puerto Rico, Inc.

Puerto Rico Industrial Park
 P.O. Box 100
 Carolina, PR 00986-0100
 787-750-3000
 FAX 787-750-3035



3M™ MCS™ Graphics
 3M™ Scotchprint™ Graphics
 3M™ FloorMinders™ Graphics

This symbol certifies that your graphic has been produced using only 3M matched components and is protected by the MCS™ Warranty — the most comprehensive warranty in the industry.



50% Pre-consumer waste paper
 10% Post-consumer waste paper

Printed in USA
 © 3M 1998 75-5100-1416-2

3M™ Scotchprint™ Graphics

Special Finished Graphics Warranty

The Warranty for Your Special Graphics Application

3M takes pride in offering the most comprehensive warranty coverage in the Image Graphics industry.

In this Supplement to the Worldwide 3M™ MCS™ Warranty Bulletin, we further explain the warranties and limitations that apply specifically to 3M™ Scotchprint™ Graphics.

The MCS™ Warranty and Limited Remedy

Scotchprint graphics are covered by the MCS Warranty for the effective performance life set out in the tables inside.

The MCS Warranty is explained in our Worldwide MCS Warranty Bulletin, which sets forth the terms and limitations applicable to all Commercial Graphics Division Products.

The 3M™ electrostatic films, Scotchcal™, Controltac™ Plus, Scotchlite™ and Scotchlite™ Plus product lines used to produce Scotchprint graphics are backed by the MCS Warranty, which assures you that all materials are compatible for the production of warranted Scotchprint graphics. Only graphics created using the recommended 3M Scotchcal, Controltac Plus, Scotchlite and Scotchlite Plus reflective sheeting, electrostatic films, image and transfer media, overlaminates and Scotchprint toners exclusively may be identified and sold as 3M Scotchprint Graphics. To further ensure that your graphics are made according to



3M™ Scotchprint™ Graphics

This symbol certifies that your graphic has been produced using only 3M matched components and is protected by the 3M™ MCS™ Warranty—the most comprehensive warranty in the industry.

3M's high-quality standards, only 3M Scotchprint Graphics Authorized Manufacturers may offer Scotchprint graphics.

The MCS Warranty and Scotchprint Graphics Authorized Manufacturers

3M warrants that finished graphics made by a Scotchprint Graphics Authorized Manufacturer using only 3M approved films, image and transfer media, toners and overlaminates will have the performance durability stated in the applicable 3M Product Bulletin. A general warranty schedule for Scotchprint graphics is printed on each Product Bulletin. Please consult your 3M representative or the applicable Product Bulletin for the materials warranty that applies to the specific 3M product and application you are using.

What is Covered?

This MCS Warranty covers manufacturing defects, out of specification materials (e.g. visual or hidden defects), premature graphic failure due to excessive fading, discoloration, crazing, peeling and blistering, or excessive dimensional change or loss of adhesion that make the graphic visually unacceptable (as determined by customary standards of the industry) when viewed from the intended viewing distance. Products **not** listed in the matrix are **not** covered by the warranty. 3M also offers a line of products designed for short-term use that are not covered by the MCS Warranty.

Warranty Adjustments

3M will replace all 3M materials used in the production of Scotchprint graphics covered by this Scotchprint graphics warranty. See Worldwide 3M MCS Warranty Bulletin for specific warranty details.

Labor Coverage

For certain products and applications, 3M provides labor coverage for removal, remanufacture and reapplication of failed graphics. Please see appropriate 3M Product Bulletins or your 3M sales representative for full details.

We're Happy to Help

To help you better understand and use our products, 3M has prepared a Product Bulletin describing each Commercial Graphics Division product and its "effective performance life," or warranty period. 3M also offers a series of Instruction Bulletins, containing use and application instructions. All of these are available without charge by calling our toll-free Fax-on-Demand telephone number: 800-364-0768. International customers, please call 650-596-4460.

3M™ Scotchprint™ Finished Graphics Warranty Schedule When Produced by 3M™ Scotchprint™ Graphics Authorized Manufacturer.

Effective Performance Life*

When manufactured by a Scotchprint Graphics Authorized Manufacturer and applied in accordance with 3M recommended procedures, the following finished graphic performance may be expected. Performance statements are based upon field

experience and exposure tests conducted throughout the United States; however, actual durability depends upon the substrate selection and preparation, exposure conditions, and maintenance of the markings.

Fleet Graphics **	Required: 3M Scotchcal Electrostatic Toners	Required: 3M Image Transfer Media	3M Scotchcal Overlaminates and Clears					
			8910 8911 8912	8925	8914	8920	8921	
Film								
8620	8700/8800	8601	5 yr	6 mo		5 yr		
8621	8700/8800	8601	3 yr	6 mo		3 yr		
8640	8700/8800	8601	5 yr	6 mo		5 yr		
8650-10	8700/8800	8601	3 yr	6 mo		3 yr		
8650-20	8700/8800	8601	3 yr					
8655	8700/8800	8601	1 yr	6 mo		1 yr		
8670	8700/8800	8601	1 yr	6 mo		1 yr		
8671	8700/8800	8601			1 yr	1 yr		
8619	8700/8800	8601						3 yr
580	8700/8800	8601	5 yr	6 mo		5 yr		
680	8700/8800	8601	5 yr	6 mo		5 yr		
690	8700/8800	8601	5 yr	6 mo		5 yr		
3684-10 (DES)	8700/8800		3 yr	6 mo				
3654-10 (DES)	8700/8800		3 yr	6 mo				
184-10 (DES)	8700/8800		3 yr	6 mo				
181-4-10 (DES)	8700/8800		3 yr	6 mo				
164-10 (DES)	8700/8800		3 yr	6 mo				
3554-10 (DES)	8700/8800		1 yr	6 mo				

*For the Desert Southwest, subtract 6 months from the durability for signs and for graphics on fleet vehicles operating predominantly in that area. The area includes Arizona, New Mexico, and the desert areas of California, Nevada, Utah, and Texas. A detailed map is available by request. For combinations listed as 6 months durable, there is no deduction.

**For bus applications, see the Bus Graphics Brochure. Aircraft marking film is excluded from the MCS Warranty.

Exterior Signs Film	Required: 3M Scotchcal Electrostatic Toners	Required: 3M Image Transfer Media	3M Scotchcal Overlaminates and Clears						
			8910	8911	8912	8925	8914	8920	8921
			8912	8925	8914	8920	8921		
8620	8700/8800	8601	4 yr	6 mo			4 yr		
8621	8700/8800	8601	3 yr						
8640	8700/8800	8601	4 yr	6 mo			4 yr		
8650-10	8700/8800	8601	3 yr	6 mo			3 yr		
8650-20	8700/8800	8601	3 yr	6 mo			3 yr		
8650-114	8700/8800	8601	3 yr	6 mo			3 yr		
8655	8700/8800	8601	1 yr	6 mo			1 yr		
8626/8628	8700/8800	8601	4 yr	6 mo			3 yr		
8670	8700/8800	8601	1 yr	6 mo			1 yr		
8671	8700/8800	8601				1 yr	1 yr		
8619 Banner	8700/8800	8601		6 mo				2 yr	
8450 Banner	8700/8800	8601	1 yr	6 mo				1 yr	
580	8700/8800	8601	4 yr	6 mo			3 yr		
680	8700/8800	8601	4 yr	6 mo			3 yr		
690	8700/8800	8601	4 yr	6 mo			3 yr		
3684-10 (DES)	8700/8800		2 yr	6 mo					
3654-10 (DES)	8700/8800		2 yr	6 mo					
184-10 (DES)	8700/8800		2 yr	6 mo					
181-4-10 (DES)	8700/8800		3 yr	6 mo					
164-10 (DES)	8700/8800		2 yr	6 mo					
3554-10 (DES)	8700/8800		1 yr	6 mo					

*For the Desert Southwest, subtract 6 months from the durability for signs operating predominantly in that area. The area includes Arizona, New Mexico, and the desert areas of California, Nevada, Utah, and Texas. A detailed map is available by request. For combinations listed as 6 months durable, there is no deduction.

Interior Graphics Film	Required: 3M Scotchcal Electrostatic Toners	Required: 3M Image Transfer Media	3M Scotchcal Overlaminates and Clears								
			8910	8911	8912	8925	8914	8920	8921	8945	8915
			8912	8925	8914	8920	8921	8945	8915		
8620	8700/8800	8601	8 yr	8 yr			8 yr				8 yr
8640	8700/8800	8601	8 yr	8 yr			8 yr				8 yr
8650-10	8700/8800	8601	3 yr	3 yr			3 yr				3 yr
8650-20	8700/8800	8601	3 yr	3 yr			3 yr				3 yr
8650-114	8700/8800	8601	3 yr	3 yr			3 yr				3 yr
8655	8700/8800	8601	1 yr	1 yr			1 yr				1 yr
8626/8628	8700/8800	8601	8 yr	8 yr			8 yr				8 yr
8670	8700/8800	8601	8 yr	1 yr			8 yr				8 yr
8671	8700/8800	8601				5 yr	5 yr				
8619 Banner	8700/8800	8601							3 yr		
8450 Banner	8700/8800	8601	3 yr	5 yr							3 yr
580	8700/8800	8601	8 yr	1 yr			8 yr				8 yr
680	8700/8800	8601	8 yr	1 yr			8 yr				8 yr
690	8700/8800	8601	8 yr	1 yr			8 yr				8 yr
FloorMinders™ Graphics	8700/8800	8601								6 mo	
3684-10 (DES)	8700/8800		8 yr	8 yr							8 yr
3654-10 (DES)	8700/8800		8 yr	8 yr							8 yr
184-10 (DES)	8700/8800		8 yr	8 yr							8 yr
181-4-10 (DES)	8700/8800		8 yr	3 yr							8 yr
164-10 (DES)	8700/8800		8 yr	8 yr							8 yr
3554-10 (DES)	8700/8800		1 yr	1 yr							1 yr

Warranty Terms and Limitations

Each of the warranties and limited remedies stated in the Worldwide MCS Warranty Bulletin and this Supplementary Bulletin is subject to the following terms and limitations:

Intended Applications: These products are intended only for use by professional users for the specific applications and in the combinations described in 3M's Product and Instruction Bulletins. For any other use or application, the user is responsible for determining the suitability of the product and is responsible for any and all risk or liability associated with that use or application.

Product Misuse: 3M shall have no obligation with respect to any product that is used contrary to 3M's instructions or limitations stated in applicable written Product or Instruction Bulletins, or that is modified or damaged through misuse, abuse, accident, neglect or mishandling by Purchaser or any other person.

FAILURE TO FOLLOW THE INSTRUCTIONS CONTAINED IN 3M'S PRODUCT AND INSTRUCTION BULLETINS WILL VOID ALL WARRANTIES AND LIMITED REMEDIES.

Modifications to Warranties and Limited Remedies: The warranties and limited remedies stated herein may not be modified except in writing and must be signed by the authorized 3M sales manager for the country in which the products are sold.



Commercial Graphics Division

3M Center, Building 220-6W-06
P.O. Box 33220
St. Paul, MN 55133-3220 USA
General Info. 800-374-6772
Technical Info. 800-328-3908
FAX 651-736-4233

3M Canada

P.O. Box 5757
London, Ontario
Canada N6A 4T1
800-265-1840
FAX 519-452-6245

Fax-on-Demand 800-364-0768
www.3M.com/imagegraphics

3M México, S.A. de C.V.

Av. Santa Fe No. 55
Col. Santa Fe,
Del. Alvaron Obregón
México, D.F. 01210
52-5-626-0400
FAX 52-5-728-2299

3M Puerto Rico, Inc.

Puerto Rico Industrial Park
P.O. Box 100
Carolina, PR 00986-0100
787-750-3000
FAX 787-750-3035

Possible Different or Additional Remedies by Fabricator: Your graphics manufacturer may offer, on its own behalf, different or additional graphic warranties or remedies (e.g., costs to remake or reinstall). Ask your graphics manufacturer if additional terms or benefits are available.

Limitation of Warranty: The warranties stated in this document are exclusive and are made in place of any and all express or implied warranties or conditions, including any implied warranty of **merchantability** or fitness for a particular purpose, or any industry practice or custom or trade usage.

Limitation of Remedies and 3M Liability:
EXCEPT AS SPECIFICALLY STATED IN THIS WARRANTY OF PRODUCTS DOCUMENT, 3M SHALL NOT BE LIABLE FOR ANY OTHER COST, LOSS OR LIABILITY IN ANY WAY RELATED TO THE PERFORMANCE, USE OR INABILITY TO USE ANY OF THE PRODUCTS. 3M also shall not be liable for any direct, indirect, special, or consequential damages of any kind, including loss of profits, revenue or business resulting from or in any way related to the 3M Commercial Graphics products. This limitation applies regardless of the legal theory upon which damages are sought. The remedies offered by 3M are intended to compensate Purchaser only for any non-conforming products or the amount paid by purchaser (except as otherwise specifically set out in this document). As a condition of sale, Purchaser agrees that the remedies set out in this Bulletin are exclusive and may not fail of their essential purpose.



50% Pre-consumer waste paper
10% Post-consumer waste paper

Printed in USA
© 3M 1998 75-5100-1417-0

3M™ MCS™ Graphics

Warranty For Specified Fleet Vehicle Applications

The Warranty for Your Special Graphics Application

3M takes pride in offering the most comprehensive warranty coverage in the Image Graphics industry.

In this Supplement to the Worldwide 3M™ MCS™ Warranty Bulletin, we explain the warranties and limitations that apply specifically to 3M Commercial Graphics Division products—films, reflective sheeting, tapes, inks, backings, and other materials and components—used for fleet vehicle* applications.

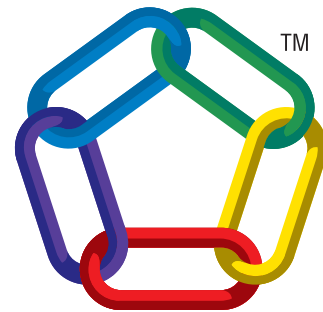
We are proud that this special warranty includes:

- Labor Coverage for the Majority of Applications
- A Limited Lifetime Material Warranty
- Material Coverage for 3M™ Scotchlite™ Reflective Sheeting

The specific terms of this special warranty are as follows:

Labor Coverage

For fleet graphics made using 3M™ Controltac™ Plus Film Series 180 and 181, or 3M™ Scotchlite™ Plus Reflective Sheeting Series 680, 681 and 690 and exclusively 3M-recommended materials and procedures, 3M will reimburse a portion of the direct labor costs to remove, remake, and reapply graphics for 3M-approved claims. The specific amount of reimbursement will be determined by 3M on a case-by-case basis taking into account the expected amount of labor needed to correct



3M™ MCS™ Graphics

This symbol certifies that your graphic has been produced using only 3M matched components and is protected by the 3M™ MCS™ Warranty—the most comprehensive warranty in the industry.

any graphic failure for which 3M is responsible under the terms of the MCS Warranty. This additional remedy does not include compensation for machine burden, overhead, travel, supervision, lost profits or other consequential damages.

Limited Lifetime Warranty for Vehicle Applications

Applications of unprinted, non-metallic, pigmented 3M™ Controltac™ Plus film series 180 to commercial fleet vehicles* are warranted for the vehicle lifetime. 3M will replace (including labor costs) any film that does not meet this warranty. This warranty extends only to the original vehicle owner and is covered by the applicable adjustment schedule contained in the applicable Product Bulletin.

The MCS Warranty and Limited Remedy

3M Commercial Graphics products for commercial and fleet applications are covered by the MCS Warranty when all 3M-specified materials are used in the manufacture of the finished graphic.

The MCS Warranty is explained in our Worldwide MCS Warranty Bulletin. The Worldwide MCS Warranty also sets forth the terms and limitations applicable to all Commercial Graphics Division products.

Warranty Terms and Limitations

Each of the warranties and limited remedies stated in the Worldwide MCS Warranty Bulletin and this Supplementary Bulletin is subject to the following terms and limitations:

Intended Applications: These products are intended only for use by professional users for the specific applications and in the combinations described in 3M's Product and Instruction Bulletins. For any other use or application, the user is responsible for determining the suitability of the product and is responsible for any and all risk or liability associated with that use or application.

Product Misuse: 3M shall have no obligation with respect to any product that is used contrary to 3M's instructions or limitations stated in applicable written Product or Instruction Bulletins, or that is modified or damaged through misuse, abuse, accident, neglect or mishandling by Purchaser or any other person.

FAILURE TO FOLLOW THE INSTRUCTIONS CONTAINED IN 3M'S PRODUCT AND INSTRUCTION BULLETINS WILL VOID ALL WARRANTIES AND LIMITED REMEDIES.

Modifications to Warranties and Limited Remedies: The warranties and limited remedies stated herein may not be modified except in writing and must be signed

by the authorized 3M sales manager for the country in which the products are sold.

Possible Different or Additional Remedies by Fabricator: Your graphics manufacturer may offer, on its own behalf, different or additional graphic warranties or remedies (e.g., costs to remake or reinstall). Ask your graphics manufacturer if additional terms or benefits are available.

Limitation of Warranty: The warranties stated in this document are exclusive and are made in place of any and all express or implied warranties or conditions, including any implied warranty of **merchantability** or fitness for a particular purpose, or any industry practice or custom or trade usage.

Limitation of Remedies and 3M Liability: EXCEPT AS SPECIFICALLY STATED IN THIS WARRANTY OF PRODUCTS DOCUMENT, 3M SHALL NOT BE LIABLE FOR ANY OTHER COST, LOSS OR LIABILITY IN ANY WAY RELATED TO THE PERFORMANCE, USE OR INABILITY TO USE ANY OF THE PRODUCTS. 3M also shall not be liable for any direct, indirect, special, or consequential damages of any kind, including loss of profits, revenue or business resulting from or in any way related to the 3M Commercial Graphics products. This limitation applies regardless of the legal theory upon which damages are sought. The remedies offered by 3M are intended to compensate Purchaser only for any non-conforming products or the amount paid by purchaser (except as otherwise specifically set out in this document). As a condition of sale, Purchaser agrees that the remedies set out in this Bulletin are exclusive and may not fail of their essential purpose.

We're Happy to Help

To help you better understand and use our products, 3M has prepared a Product Bulletin describing each Commercial Graphics Division product and its "effective performance life," or warranty period. 3M also offers a series of Instruction Bulletins, containing use and application instructions. All of these are available without charge by calling our toll-free Fax-on-Demand telephone number: 800-364-0768. International customers, please call 650-596-4460.

** For bus applications, see the Bus Graphics Brochure. Aircraft marking film is excluded from the MCS Warranty.*



Commercial Graphics Division

3M Center, Building 220-6W-06
P.O. Box 33220
St. Paul, MN 55133-3220 USA
General Info. 800-374-6772
Technical Info. 800-328-3908
FAX 651-736-4233

3M Canada

P.O. Box 5757
London, Ontario
Canada N6A 4T1
800-265-1840
FAX 519-452-6245

3M México, S.A. de C.V.

Av. Santa Fe No. 55
Col. Santa Fe,
Del. Alvaron Obregón
México, D.F. 01210
52-5-626-0400
FAX 52-5-728-2299

3M Puerto Rico, Inc.

Puerto Rico Industrial Park
P.O. Box 100
Carolina, PR 00986-0100
787-750-3000
FAX 787-750-3035

Fax-on-Demand 800-364-0768
www.3M.com/imagegraphics



50% Pre-consumer waste paper
10% Post-consumer waste paper

Printed in USA
© 3M 1998 75-5100-1418-8

3M™ MCS™ Graphics

Warranty for 3M™ Panaflex™ Sign & Awning Facings

The Warranty for Your Special Graphics Application

3M takes pride in offering the most comprehensive warranty coverage in the Image Graphics industry.

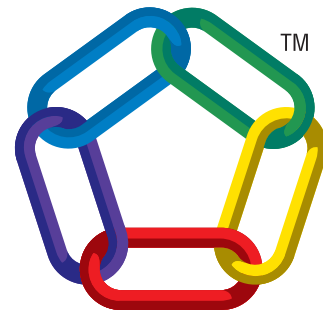
3M offers the following special warranties and limited remedies that apply to 3M Commercial Graphics Division products used for flexible sign and awning facing applications. These include 3M™ Scotchcal™ films, 3M™ Scotchcal™ ElectroCut™ films, 3M™ Panaflex™ *Enhanced Image* and *Plus* sign and awning facings, and Panaflex™ Paint-on-Paper materials.

Panaflex™ Flexible Substrates Warranty and Limited Remedy

This applies to the following Panaflex sign faces, awnings, canopies, or other types of printed displays:

- Panaflex series 4000 sign and awning facings screen printed by 3M;
- Panaflex sign and awning facing series 930, 931 and 945, POP series 830 decorated with Paint-on-Paper by sign manufacturers;
- Panaflex sign and awning facings 945, 946, 950 and 600/645 decorated with 3M™ Scotchcal™ Translucent Films Series 3630/3631/3632/3640/3642 or Gerber Film Series 220/230.

For these systems, in the event of an authorized complaint, 3M will replace graphic materials but is not responsible for installation, refabrication and removal costs.



3M™ MCS™ Graphics

This symbol certifies that your graphic has been produced using only 3M matched components and is protected by the 3M™ MCS™ Warranty—the most comprehensive warranty in the industry.

Graphic Appearance Warranty: 3M warrants that the sign faces or other articles produced using 3M-recommended materials will, for the effective performance life stated in the applicable 3M Product Bulletin, remain in good advertising condition, as measured according to the following criteria:

Fading and Color Change: Sign faces will retain color and whiteness suitable to industry standards (in undecorated areas), and will not darken nor fade to such an extent as would render the sign unsuited for advertising purposes when viewed from the intended viewing distance.

Panaflex sign and awning facings are **not** warranted for the reapplication of new graphics on an existing sign face.

Damage: Sign face seams or splices made by 3M or its approved fabricators will not separate, the

facing will not delaminate, applied graphics will not crack or peel, and sign faces or awnings will not excessively stretch, wrinkle or sag when recommended procedures are followed. **Graphics cleaned with pressure washers are not warranted.**

Mildew and Wicking: 3M Panaflex sign and awning facings resist wicking—absorption of dirt and contaminants by the internal reinforcing fabric. While no material can prevent mildew-producing contaminants from attaching, Panaflex facings will not promote mildew growth and any growth will be non-invasive and cleanable by following 3M-recommended cleaning instructions.

Should any Panaflex material not satisfy this warranty during the applicable warranty period, 3M will replace it with like quantities of materials to remanufacture a new, equivalent value Panaflex Series 4000 or 3000 sign face.

Panaflex Sign and Awning Facing Blowout Warranty and Limited Remedy: 3M further warrants that Panaflex facings for internally illuminated displays will not be damaged by “blowout” caused by winds (up to velocities that the sign cabinet is capable of withstanding) for a period of five (5) years after installation. “Blowout” means the failure of a 3M applied seam or splice, tearing of the facing, or separation of a sign face from its cabinet due to wind pressure that does not affect the display cabinet or structure. This warranty applies only to vertical (90-degree) sign faces and does **not** include awnings or other non-vertical applications.



Commercial Graphics Division
3M Center, Building 220-6W-06
P.O. Box 33220
St. Paul, MN 55133-3220 USA
General Info. 800-374-6772
Technical Info. 800-328-3908
FAX 651-736-4233

3M Canada
P.O. Box 5757
London, Ontario
Canada N6A 4T1
800-265-1840
FAX 519-452-6245

Fax-on-Demand 800-364-0768
www.3M.com/imagegraphics

3M México, S.A. de C.V.
Av. Santa Fe No. 55
Col. Santa Fe,
Del. Alvarón Obregón
México, D.F. 01210
52-5-626-0400
FAX 52-5-728-2299

3M Puerto Rico, Inc.
Puerto Rico Industrial Park
P.O. Box 100
Carolina, PR 00986-0100
787-750-3000
FAX 787-750-3035

Seamed faces must not include factory-spliced facing. All seams must be made by 3M or 3M-approved fabricators.

Should a sign fabricated of Panaflex facing be destroyed or severely damaged by “blowout,” (and not by bending or twisting of the display cabinet or structure, or by intentional damage, such as vandalism), within five years of installation, 3M will provide new Panaflex materials and 3M decoration materials to fabricate a new sign face. Thereafter, for the balance of any remaining warranty period (as stated in the applicable Product Bulletin), 3M will provide replacement facing materials equal to the replacement cost of the material most like the material subject to the claim.

The MCS Warranty and Limited Remedy

In addition to the special warranties described above, 3M Commercial Graphics products for architectural and sign graphic applications also are covered by the MCS Warranty when all 3M-specified materials are used in the manufacture of the finished graphic.

The MCS Warranty is explained in our Worldwide MCS Warranty Bulletin. The Worldwide MCS Warranty also sets forth the terms and limitations applicable to all Commercial Graphics Division products.

See Worldwide MCS™ Warranty Bulletin for a complete statement of other important terms and limitations of 3M warranties, limited remedies and terms of sale.

We're Happy to Help

To help you better understand and use our products, 3M has prepared a Product Bulletin describing each Commercial Graphics Division product and its “effective performance life,” or warranty period. 3M also offers a series of Instruction Bulletins, containing use and application instructions. All of these are available without charge by calling our toll-free Fax-on-Demand telephone number: 800-364-0768. International customers, please call 650-596-4460.



50% Pre-consumer waste paper
10% Post-consumer waste paper

Printed in USA
© 3M 1998 75-5100-1419-6

3M™ FloorMinders™ Graphics

Special Finished Graphics Warranty

The Warranty for Your Special Graphics Application

3M takes pride in offering the most comprehensive warranty coverage in the Image Graphics industry.

In this Supplement to the Worldwide 3M™ MCS™ Warranty Bulletin, we explain the warranties and limitations that apply specifically to 3M Commercial Graphics Division products—films, inks, backings; and other materials and components—used for FloorMinders™ Graphics.

Warranty and Limited Remedy for 3M™ FloorMinders™ Graphics

The following warranty and limited remedy is made in lieu of all other express or implied warranties, including any implied warranty of **merchantability** or fitness for a particular purpose:

3M, through its Authorized Graphics Manufacturers, warrants that a FloorMinders graphics when fabricated using 3M-recommended materials and produced and installed in accordance with 3M's written instructions, will for a period of six (6) months after installation of the graphic (i) be suitable and safe for its intended use as a medium for floor graphics, as determined by industry-recognized standards for slip resistance; (ii) excepting normal and expected wear, maintain good advertising appearance, including its original brightness, color, and image quality; and (iii) adhere to 3M recommended floor surfaces and be



3M™ FloorMinders™ Graphics

This symbol certifies that your graphic has been produced using only 3M matched components and is protected by the 3M™ MCS™ Warranty—the most comprehensive warranty in the industry.

removable without damage to the surface. Please refer to 3M's Product and Instruction Bulletins. Graphics Manufacturer will replace or refund the price of any FloorMinders graphic that does not conform to this warranty.

This is an exclusive remedy offered by 3M and its Authorized Graphics Manufacturer, and neither 3M nor its graphics manufacturers are liable for any incidental, special or consequential damages arising out of the use or the inability to use FloorMinders graphics. This warranty and limited remedy does not apply to claims for personal injury allegedly caused by FloorMinders graphics.

The MCS™ Warranty and Limited Remedy

3M Commercial Graphics products for FloorMinders Graphics are covered by the MCS Warranty when all 3M-specified materials are used in the manufacture of the finished graphic.

The MCS Warranty is explained in our Worldwide MCS Warranty Bulletin. The Worldwide MCS Warranty also sets forth the terms and limitations applicable to all Commercial Graphics Division products.

See Worldwide MCS™ Warranty Bulletin for a complete statement of other important terms and limitations of 3M warranties, limited remedies and terms of sale.

We're Happy to Help

To help you better understand and use our products, 3M has prepared a Product Bulletin describing each Commercial Graphics Division product and its “effective performance life,” or warranty period. 3M also offers a series of Instruction Bulletins, containing use and application instructions. All of these are available without charge by calling our toll-free Fax-on-Demand telephone number: 800-364-0768. International customers, please call 650-596-4460.



Commercial Graphics Division

3M Center, Building 220-6W-06
P.O. Box 33220
St. Paul, MN 55133-3220 USA
General Info. 800-374-6772
Technical Info. 800-328-3908
FAX 651-736-4233

3M Canada

P.O. Box 5757
London, Ontario
Canada N6A 4T1
800-265-1840
FAX 519-452-6245

Fax-on-Demand 800-364-0768
www.3M.com/imagegraphics

3M México, S.A. de C.V.

Av. Santa Fe No. 55
Col. Santa Fe,
Del. Alvaron Obregón
México, D.F. 01210
52-5-626-0400
FAX 52-5-728-2299

3M Puerto Rico, Inc.

Puerto Rico Industrial Park
P.O. Box 100
Carolina, PR 00986-0100
787-750-3000
FAX 787-750-3035



50% Pre-consumer waste paper
10% Post-consumer waste paper

Printed in USA
© 3M 1998 75-5100-1421-2